

SUMEET CHANDRA

INFO

**Name**

Sumeet Chandra

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+91-96633-10036

**Location**

Hyderabad

PROFESSIONAL ACCREDITATION

Machine Learning – A-Z using Python and R – SuperDataScience (2018)

Design Thinking –Cooper Institute (2018)

Lean Management – Black Belt Certified – Societe Generale GSC (2013)

Certified Lean Coach – Cognizant - (2010)

Six Sigma Black Belt Certified – KPMG, Chennai - (2009)

Six Sigma Green Belt Certified– KPMG, Bangalore - (2006)

Driving Change – Harvard Business Publishing - (2010)

ITIL V 3.0 Foundation Certified – EXIN - (2008)

E-commerce from ASSET international (APTECH) - (2001)

JOB OBJECTIVE

To provide '**Operational/ Business/ Delivery Excellence' Leadership** in a challenging and stimulating work environment with a client focused headset.

EXPERIENCE

● Director (Group Internal Consulting) - in UBS (Dec 2015 – till date)

My role involves

Program/ Project and People Management – Oversee execution of large projects

Manage **relationship** with key **stakeholder**

Methodology and Strategy refinement – Helping to refine the approach to draft their 'Efficiency Gain Roadmap' in line with organizational objective

● Architect – Lean Transformations (Assistant Vice President) in Societe Generale - Nov '11 – Dec '15

As **Head – Lean Transformations (Architect)** – spearheading the enterprise wide 'Lean Transformation' initiative.

Coaching/Training the leads and team members on methodology

Working closely with the business line to **align on business and change objectives**

Facilitate and shape the '**Efficiency gain' roadmap** across the business lines

● 'Sr. Associate – Projects' in Cognizant Technology Solutions. (Jan 2007 – Oct '11)

Worked as '**Sr. Associate - Projects**' part of core Lean Sigma Team

Worked closely with Mckinsey (Consulting Partner) for deploying Lean Sigma across organization.

Job Profile includes mentoring Lean **Six Sigma** projects to ensure continual improvement across verticals and across accounts.

Tracking and reporting the Lean Project status to senior management.

Conducting Boot camp for Lean and internal Trainings for Six Sigma Green Belt and Yellow Belt..

Conducting various **Audits** to check the Lean process compliance of project in different areas

● 'Analyst' in Mainstay Teleservices Pvt. Ltd.(Mar 2005 – Jan 2007)

Worked as 'Quality Analyst' for process team (Broadband - Demon), successfully completed **Six Sigma (Green Belt) project on Quality improvement**. Pulled up the Quality sigma level from '2.8 to 3.01' in three months.

Worked as a Lead for a team of 4 Quality Analysts for the Green Belt Project.

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SKILLS

Leadership skills & ability to work with and manage teams

Never ending **urge to learn** & and have a **constant improving attitude**

Competency building - **coaching & mentoring Skills**

Statistical aptitude with strong quantitative & analytical skills

Excellent communication and **problem solving skills**

High values to **commitment and rationality**.

EDUCATION

Kuvempu University - Bachelor of Engineering in Electrical & Electronics

- First Class (1996-2000)

Indian Institute of Management , Lucknow - Executive Program in Business Management (Dec 2011- Dec 2012)

Secured **Distinction (Grade : 'A' Excellent)** in following modules

'Quantitative Techniques in management'

'Operations Management'

'Strategic Management'

'Business Communication'

'Human Resource Management'

EXPERIENCE

● 'Support Engineer' in HCL technologies, Noida (Dec 2003 to Sep 2004)

Joined HCL as 'Engineer' for Broadband Support, got promoted to "Performance Improvement Coach" in the month of Feb 2004.

Active member of quality team. Underwent introductory training (Yellow Belt) in Six Sigma DMAIC principles.

Active member of the Six Sigma Green Belt projects, focused on 'Reduction in AHT' and 'Improvement in CSAT'.

● 'Cofounder' of SKG Web-solutions (Aug 2001 to Aug 2003)

As a Cofounder – got my hands dirty with – Stakeholder management, Product Development, Project management and People management

Major clientele include Educational Institute, Hospitals, B2B and Government Banks

Among the firsts in 'Virtual Panoramic View' on the net as a product.

We also offered 'Computer Based Training' modules as B2B solution

Other offerings involved – Web Development, Portal Support, Training and print media advertising

Involved in presales and market share growth

Responsible for project management and overall delivery of products.

Lead and managed a team of developers

INTERESTS

Reading – particularly HBR articles on change management, Leadership and general management

Certified 'Fitness Coach'

PERSONAL DETAILS

Marital Status	Married
Sex	Male
Passport number	J2369955

REFERENCES

Available on request.